

CANCELLATIONS / MAKE UP LESSON POLICY

TERM LESSONS — HOT SHOTS CLASSES RED, ORANGE, GREEN / JUNIORS YELLOW / SQUAD / ACADEMY

YELLOW HIGHLIGHTS WHEN A MAKE UP LESSON IS OFFERED

WEATHER CONDITIONS

	CANCELLED CLASS: EXTREME HEAT and/or Dangerous Winds <i>Deemed unsafe by Northcote Tennis</i>	PARENT/CHILD CHOICE HOT WEATHER	CANCELLED CLASS: WASH OUT / HEAVY RAIN and/or Dangerous winds / Slippery Surface. <i>Deemed unsafe by Northcote Tennis.</i>	PARENT/CHILD CHOICE ON & OFF RAIN/ DRIZZLE / COLD UNPLEASANT BUT PLAYABLE!
NOTIFICATION	NT EMAIL NOTIFICATION via automatic Club Spark system - no less than 30 minutes notice	NO NT EMAIL • Assume lessons are on. • Parent Email Notice appreciated for no shows	NT EMAIL NOTIFICATION via automatic Club Spark system - no less than 30 minutes notice	NO NT EMAIL • Assume lessons are on. • Parent Email Notice appreciated fo no shows
MAKE UP LESSON	MAKE UP LESSON OFFERED — USE WITHIN TERM	NO MAKE UP LESSON OR REFUND FOR NO SHOWS	MAKE UP LESSON OFFERED — USE WITHIN TERM	NO MAKE UP LESSON OR REFUND FOR NO SHOWS

MISSED LESSONS

	PARENT/CHILD CHOICE or COMMITMENT SCHOOL CAMP/ EXCURSION/ SCHOOL MUSICAL/ FAMILY COMMITMENT / EVENT ETC.	MISSED LESSON SICK / ILLNESS / INJURY WITH MEDICAL CERTIFICATE	MISSED LESSON SICK / ILLNESS / INJURY NO MEDICAL CERTIFICATE	NO SHOWS TOO TIRED / WANTS TO GIVE IT A MISS / TRAFFIC / LATE PUBLIC TRANSPORT/ UNFORSEEN CIRCUMSTANCE ETC.
NOTIFICATION REQUIRED	PARENT EMAIL NOTIFICATION — Minimum 2 days in advance of lesson to be missed	PARENT EMAIL NOTIFICATION — Minimum 2 days in advance of lesson to be missed	Parent Email Notification appreciated prior to lesson.	Parent Email Notification appreciated prior to lesson.
MAKE UP LESSON	MAKE UP LESSON OFFERED — USE WITHIN TERM	MAKE UP LESSON OFFERED — USE WITHIN TERM	NO MAKE UP LESSON OR REFUND OFFERED	NO MAKE UP LESSON OR REFUND OFFERED

*NOTE:

STUDENTS ARE OFFERED A **MAXIMUM OF 2** MAKE UP LESSONS PER TERM WITHIN THE ABOVE CONDITIONS